CUSTOMER TESTIMONIALS

"I want to thank you for offering the Total Home Care Club. Last year, during the storm we had. I knew R&J Services would be there for my wife and me. We were able to have a technician out to fix my problem the same day I called, while one of my friends relied on her utility company's membership plan. She wasn't able to get someone out for close to a week! Priority scheduling makes the Total Home Care Club worth it for me. You have a customer for life! Thank you R&J Services!"

> — Karen and Todd M. West Chester, PA

"We wanted to thank you for always taking care of us, R&J Services. Your Total Home Care Club has helped us greatly since we moved into our new home. The checkups keep me from worrying, and the coupon sheet has saved me so much money on repairs I needed to have done. I will be sure to tell all my friends to enroll in the Total Home Care Club because I know first hand how great the benefits are. Thanks again!'

> — Robert and Kelly R. Allegiance, PA

Club Member MEMBERSHIP COMPARISON Other Companies Yes 🗱 No **Priority Scheduling** Yes **Guaranteed Response Time** No. **√** Free \$69 or more **Service Fee √** Included **Plumbing Checkup** Heat: \$254 **✓** Included Heating High Performance Checkup A/C: \$283 or more A/C High Performance Checkup ✓ Included **Money Saving Coupons**

Total Home Care

Included

Protect your investments with

HOME CARE CHECKUPS

HEATING & BOILER SYSTEM

Check all the burners for proper operation

Check thermocouple for proper operation

Check the heat exchanger surface Check the flue pipe

Lubricate pumps, bearings, and fans (if applicable)

Check the inducer and blower motors

Check and tighten all electrical connections

Check the safety switch and controls

Check the pilot assembly

Check temperature and pressures

Check thermostat for proper operation

Check drain lines and traps for proper function

Test and label emergency shutoffs

Check gas valve

Check zone valves

Check expansion tank

Check aguastat, relay and water regulator

Check air flow across indoor coil and blower wheels

Check ductwork for leaks

Start and test operation and cycle of unit Check air flow

Check humidifier/dehumidifier

Annual checkups can prevent over 70% of all furnace repairs as well as improve your system's efficiency by up to 16% — saving you money!

COOLING & HEAT PUMP SYSTEM

Check condenser coil

Check evaporator coil

Check blower motor

Check refrigerant charge

Lubricate motor, bearings, and fans (if applicable)

Check and tighten all electrical connections

Check temperature and pressures

Check controls and safety devices

Check capacitors

Check condensate drain

Check relays and contactors for proper operation

Check ductwork for leaks

Start and test operation and cycle of unit

Check air flow

maintenance, you can cut your monthly energy costs by about 25% and

PLUMBING & DRAIN CLEARING SYSTEM

Test drinking water

Check all faucets for leaks to ensure proper operation

Provide BioOne treatment to all drains and toilets

Check all under sink trans and shutoffs

Check main water meter

Water heater check off

 Shut Off Valve Draft Wiring

over 50,370 gallons of water a year?

Check thermostat for proper operation

Test and label emergency shutoffs

Check proper amperage and voltage of A/C system

Check humidifier/dehumidifier

By keeping your central A/C system in top working order with annual reduce breakdowns by as much as 95%!

Check water pressure

Check washing machine hoses

Dye test toilets to check for leaks to ensure proper operation

Check all drains for proper flow

Check garbage disposals for proper operation Check all emergency shutoff valves for proper operation

Label all shutoffs at locations

Check all outside spigots

 Gas or Flectric Flue Pining

Gas Shut Off

Did you know that one leaking toilet and a dripping faucet can waste

TOTA HOME CARE CLUB

EXCLUSIVE MEMBER BENEFITS

- Free Consultation We will gladly assess any repair needs within your plan(s) and provide options at no additional charge to you for the duration of your club membership.
- Priority Scheduling Whether you're calling for routine or emergency service, you will receive the earliest available scheduling.
- 15% Member Rate Discount

- Money Saving Coupons
- Club Card
- High Performance Checkups
- 24/7 Great Service Discount If you require emergency service, you will never pay a premium fee.
- Fast, Free Financing
- Live Technical Assistance

610-333-7278 rjservicesair.com

235 East Market Street • West Chester, PA 19382

Plumbing Checkup Date		Kitchen 1. Faucet 2. Faucet Piping	G F P	Boiler Checkup Date		13. Disconnects 14. Thermostats		Condenser2/Heat Pum Checkup Date		11. Check for gas leaks from gas cock to furnace12. Thermostat Operation	
Water Heater Model		Sink Drain Flow		Bolier Model		15. Compressor Amps 16. Condenser Fan Motor Amps		A/C Model		13. Drain Line & Trap	
Serial Number		4. Sink Piping		Serial Number		17. OD TempF		Serial Number		14. Condensate Pump	
Master Bath	GFP	Garbage Disposal			GFP	18.ID TempF			GFP	15. Check Accessories	
Water Closet				1. Burners		19. Temp DifferenceF		1. Contactor		(Humid/EAC/Etc.)	
W/C Dye Test		Sump Pump	GFP	2. Relief Valve		20. Refrigerant Type		2. Capacitor		16. Evaporator Coil Condition (Access Needed)	
3. W/C Piping		1. Sump Pump Exists?	Y	Backflow Preventer		21. Low Side Pressure PSI		3. Electric Connections & Wire Condition	on 🗆 🗆 🗆	17. Inducer MotorAmps	
Lav Faucet Left		2. Sump Pump Runs?		4. Fast Fill Valve		22. High Side PressurePSI		4. Condenser Coil Condition		18. Blower Motor Amps	
5. Lav Drain Flow Left		3. Electric Plug		5. Low Water Cut Off		23. Approach F		5. Inside Condenser System		19. Flame Sensorua	
Lav Piping Left		Check Valve		6. Exhaust Piping		24. Subcooling F		6. Low Pressure Switch		20. Gas Pressure W.C. from ma	nifold
7. Lav Faucet Right		5. Battery Backup	Y	7. Electric Connections & Wire Condition	on 🗆 🗆 🗀	25. Superheat F		7. High Pressure Switch		21. Temp Rise F	
Lav Padect Right Lav Drain Flow Right		6. Battery Condition		8. Safety Switches & Limit Control		20. Superileati		8. Evaporator Coil Drain line & trap		22. Furnace Tag RiseF	
Lav Piping Right		Water Heater	GFP	9. Ignition Module		- 4/8: 11 11 4		9. Condensate Pump		23. Filter(s) Type	
10. Tub Faucet		1. Gas or Electric		10. Pilot Assembly		Furnace1/Air Handler1		10. Reversing Valve		24. Filter(s) Size	
11. Tub Drain Flow		2. Safety Valve		11. Hot Surface Ignitor or Spark Rod		Checkup Date		11. Defrost Board		25. Filter Condition	
12. Tub Piping		3. Shut Off Valve		12. Check for gas leaks from	1	Furnace Model		12. Electric Strip Heater		26. Indoor TempF at thermostat	
13. Shower Faucet		4. Wiring		gas cock to boiler		Serial Number	 	13. Disconnects			
14. Shower Drain Flow		5. Flue Piping		13. Circulator(s)			GFP	14. Thermostats		Ductwork	
15. Shower Piping		6. Gas Shut Off		14. Zone Valves		1. Burners		15. Compressor Amps		Checkup Date	
16. Other		7. Draft		15. Flow Controls		Heat Exchanger		16. Condenser Fan Motor Amps		Checkup Date	
		8. Expansion Tank		16. Vents (air eliminators/steam radiator valves)		3. Exhaust Pipe		17.OD TempF			GFP
2nd Floor Bath	GFP	9. Thermostats on 120F	Y	17. Water Feeder		Blower Wheel Condition		18.ID TempF		1. Air Leaks	
1. Water Closet				18. Sight Glass & Isolation Valves		5. Blower Motor Capacitor		19. Temp DifferenceF		2. Insulation Condition (Min. R8)	
2. W/C Dye Test		Water Conditioner	G F P	19. Check Pig Tail for Pressuretrol		6. Electric Connections &		20. Refrigerant Type		Ductwork Visual Supported	
3. W/C Piping		Equipment Present Wests Bins		20. Expansion Tank		Wire Condition		21.Low Side PressurePSI		Ductwork Cleanliness Inside Ducts	
4. Lav Faucet Left		Waste Pipe Waste Pipe		21. Flame Sensorua		7. Safety Switch & Limit Controls		22. High Side PressurePSI		4. Ductwork Clearinness inside Ducts	
5. Lav Drain Flow Left		3. Water Pipe		22. Gas Pressure	i	8. Ignition Module or Circuit Board		23. ApproachF			
6. Lav Piping Left		4. Hangers		W.C. from manifold	1 1 1	9. Pilot Assembly		24. SubcoolingF		IAQ	
7. Lav Faucet Right		Outside Faucet Front Provention		23. Water TempF	! !	10. Hot Surface Ignitor or		25. SuperheatF		Checkup Date	
8. Lav Drain Flow Right		Backflow Prevention		24. Water PressurePSI	; ; ;	Spark Rod				GFP	
9. Lav Piping Right		7. Outside Faucet Back		25. Stem Pressure Switch	 	11. Check for gas leaks from gas cock to furnace		Furnace2/Air Handler2		Humidifier System	
10. Tub/Shower Faucet		Test Drinking Water	GFP	SettingPSI	1	12. Thermostat Operation		Checkup Date		Dehumidifier System	
11. Tub/Shower Drain Flow		1. pH			i 1 1	13. Drain Line & Trap				,	
12. Tub/Shower Piping		2. TDS		Condenser1/Heat Pum	p1	14. Condensate Pump		Furnace Model		3. UV Light	
13. Other		3. Hardness		Checkup Date	•	15. Check Accessories		Serial Number		4. Air Purification	
Laundry Room	GFP	4. Iron		A/C Model		(Humid/EAC/Etc.)			GFP		
Dryer Vent		5. Chlorine				16. Evaporator Coil Condition		1. Burners			
2. Laundry Tub		Main Water Service	GFP	Serial Number	į	(Access Needed)		Heat Exchanger			
3. Laundry Tub Faucet		Main Water Valve			GFP	17. Inducer MotorAmps		3. Exhaust Pipe			
4. Laundry Tub Piping		Water Pressure Reg. Valve	YN	1. Contactor		18. Blower MotorAmps		4. Blower Wheel Condition			
5. Washer Box Drain Flow		Water Fressure Reg. valve House or Water Pressure	PSI	2. Capacitor		19. Flame Sensorua		5. Blower Motor Capacitor			
6. Washer Hoses				3. Electric Connections & Wire Condition	on 🗆 🗆 🗎	20. Gas Pressure W.C. from mar	nifold	6. Electric Connections &			
7. Other		4. House on Well Water	Y	4. Condenser Coil Condition		21.Temp Rise F		Wire Condition			
1/2 Bath	GFP			5. Inside Condenser System		22. Furnace Tag RiseF		7. Safety Switch & Limit Controls			
Water Closet				6. Low Pressure Switch		23. Filter(s) Type		8. Ignition Module or Circuit Board		Г	LEGEND
Water Closet W/C Dye Test				7. High Pressure Switch		24. Filter(s) Size		9. Pilot Assembly			G — Good
W/C Dye Test W/C Piping				8. Evaporator Coil Drain line & trap		25. Filter Condition		10. Hot Surface Ignitor or Spark Rod			F — Fair P — Poor
4. Lav Faucet				9. Condensate Pump		26. Indoor TempF at thermostat	_	·		_	
Lav Paucet 10. Reversing Valve				Please call us at 610-333-7278 to schedule your checkups							
6. Lav Piping				11. Defrost Board						•	
7. Other				12. Electric Strip Heater		_		March/April – Co	_		
7. Suidi					! ! !	Sep	tembe	er/October – Plum	bing an	nd Heating	